

Letter from the President



Dear Velocity Members,

We are always grateful for the chance to help you finance your car, home, or that special something you've always wanted. And for many of you, we provide all of your banking services. For those of you that may only have a loan or a CD with us, we'd love the opportunity to serve you better by being

your primary financial institution. Recently, more and more banks are charging for checking accounts and even assessing a monthly fee for debit card use. At Velocity, it's still free.

We understand it can be a time-consuming hassle to switch from one financial institution to another, which is why we have created the **Account Switch Concierge** service to make the switch easier. Our kit includes three basic forms that will help you become a member

who can enjoy all of our services, such as Totally Free Checking, free online bill pay, direct deposit that is deposited the day we receive it (at least one day early), and free online banking.

In addition, remember that our Account Switch Concierge service is exactly that — a service. Let us sit down with you, help you fill out the forms, and ease the pressures that come with making the switch with our personal assistance. If it's more convenient, you can visit velocitycu.com and download the switch kit from anywhere you are.

We want to be the local banking alternative for the Austin area. We thank you for your loyalty and look forward to seeing you.

All the best,
Debbie Mitchell, President/CEO

Donate Toward Wildfire Relief



With the recent wildfires and evacuations around the city, the **Capital Area Food Bank** is in need of help more than ever. That's why Velocity will have donation boxes in all lobbies from September 20 to October 14. Monetary donations can be made via online banking, or members can donate healthy, non-perishable items

such as water, Gatorade, ready-to-eat meals, canned pasta, protein or granola bars, as well as items that do not require refrigeration, such as Lunchables, baby formula, and diapers.

Light Up Your Holidays

Team Velocity will be at the Mueller Hangar on Friday, December 2 volunteering and taking part in the **4th Annual Lights of Love 5K and Kids' K**. Proceeds from the event will go to the Ronald McDonald House Charities of Austin and Central Texas, which provide lodging and support services to the families of critically ill and injured children.



AIDS Walk, Sunday, October 16, 12:30 p.m.



we participate in this year's **24th Annual AIDS Walk** benefitting AIDS Services of Austin, as well as many other Austin-area service

Walk alongside Velocity Credit Union at Austin City Hall Plaza as

Win an iPad 2!

Sign up for eStatements and be entered to win a 16 GB iPad2 with Wi-Fi. Already an eStatement user? Not a problem — you will be automatically entered to win. If you would like more chances to win, "like" us on Facebook or follow us on Twitter and you will learn how you can increase your chances to get your very own iPad2. Good luck!



Paper Schmaper! More on eStatements...

How it works: You'll receive an email with a link informing you that your statement is ready to view. Once you click on the link, it will take you to online banking, where you will be prompted to log in so you can access your eStatement.

Why switch? On top of being ecologically conscientious, eStatements are the perfect way to avoid all that clutter in your mailbox. Your eStatement comes as a PDF, which you can print instantly, or view electronically. This free service will also allow you to always have access to your eStatements for as long as you have been signed up.

Visit us at any branch or go online and make the switch!

Operation Blue Santa 2011

Velocity will once again join the Austin Police and Fire departments, as well as other organizations, to help make sure every family in need in Austin enjoys gifts and a full meal this holiday season. Help Operation Blue Santa (now in its 39th year) make this year's drive a success with monetary donations through Velocity or by dropping off gifts at any of our branches. For more information, visit www.bluesanta.org.



**Refi your car.
Refill your wallet.**

Refinance and get a \$200 gift card*!

*Restrictions apply. Visit velocitycu.com for details.

velocitycu.com 

Board Nominations Being Accepted

The Velocity Nominating Committee for the 2012 Board of Directors will select qualified nominees to fill two positions on the Velocity Board of Directors. If you are interested in being considered for a position, please obtain an official application and resumé form by going to our website at www.velocitycu.com/board or stop by any Velocity branch during business hours.

Please submit your completed forms along with a 3"x3" photo of yourself to Velocity (Attn: Amanda) no later than Friday, November 4, 2011. If you choose to run by petition, you'll be required to go through the Nominating Committee process first. For additional information, call Amanda Robbins at 512.469.7000.