

COMMUNITY UPDATE

# Join us in support of these events

As members of the local business community, we take our obligation to local causes seriously — though we always have fun in the process!

Here are some upcoming events we'll be joining. We hope to see you there.

**Oct. 28, 2017**  
**Cedar Park Fable Fest 5K**  
 Elizabeth Milburn Park  
 1901 Sun Chase Blvd.,  
 Cedar Park

**11:00 AM–5:00 PM**

The Cedar Park Library Foundation is back for another Fable Fest! By attending this event, you are supporting the Cedar Park Library to expand their current collection of books, music CDs, videos, and DVDs. It's a great opportunity to invest in our community with education. Bring your young ones and be sure to stop by the Velocity table.

**October 29, 2017**  
**Aids Walk Austin**  
 Republic Square Park  
 422 Guadalupe St., Austin

**11:30 AM–3:30 PM**

In its 30th year, AIDS Walk



Velocity Credit Union employees recent flexed their muscles at the Fit Company Challenge.

Austin returns to Republic Square Park on October 29. Benefiting AIDS Services of Austin and 10 sharing agencies, this event brings together people (and pets) from all walks of life.

**Nov. 19, 2017**  
**Run with the Heroes**  
 Camp Mabry  
 2200 W 35th St., Austin  
 8 AM

The Austin Police Department and Special Olympics Texas invite you to the Run with the Heroes 5K. Runners of all levels

— beginners through advanced — are invited to participate and compete. This event features competition and fun for all; it's a day of community and enjoyment with friends and family! Each year, the race honors fallen heroes from the Fire, EMS, and Police first responder agencies and their families. We also honor those who continue to serve and protect our communities every day.

Have something cool happening with your organization and want us to spread the word? Let us know! Email: [Marketing@Velocitycu.com](mailto:Marketing@Velocitycu.com)

SPRINT INTO SAVINGS!



This new exclusive cash rewards offer is our best one ever! Now, as a Velocity Credit Union member, you can earn \$100 for every line when you switch to Sprint®.

Here's how it works:

- Members get a **\$100 cash reward** for every new line when you switch to Sprint®.
- Current Sprint customers will receive a **\$50 cash reward** for every line transferred into Sprint Credit Union Member Cash Rewards.
- Plus, get a **\$50 loyalty cash reward** every year for every line.

Here's how to sign up for Sprint cash rewards:

1. Become a Sprint customer.
2. Register at [LoveMyCreditUnion.org/SprintRewards](http://LoveMyCreditUnion.org/SprintRewards) or in the Love My Credit Union Rewards® app.
3. Allow six to eight weeks to see cash rewards directly deposited into your credit union account!

Make the switch today and save with the Sprint Credit Union Member Cash Rewards!

**PLEASE READ THIS IMPORTANT INFORMATION**

## WE WILL NEVER, NEVER, NEVER

CONTACT YOU TO ASK FOR YOUR DEBIT/ATM CARD NUMBER, PIN OR OTHER PERSONAL INFORMATION.

IF SOMEONE CONTACTS YOU BY PHONE, TEXT OR EMAIL AND WANTS YOUR CARD NUMBER AND/OR PIN, **IT IS A SCAM. DO NOT FURNISH THIS INFORMATION.**

Phone calls, emails, and text messages stating your card has been deactivated and prompting you to call and provide your card number are SCAMS.

Velocity will never contact you by phone, text message or email

to ask for your card number or Personal Identification Number (PIN).

You should NOT provide this information to anyone. We already have your account number and your card number. There is NO reason we would contact you to

ask for it.

If you are a Velocity member and have given out this type of information, please contact us so that we may close your card and issue a new one.

Please know that although

our name and other information may be used in the message, our systems have NOT been compromised. These messages are simply auto-dialers calling or texting random numbers in an effort to steal your money.

If you feel you have been a victim of a scam, please call us at 512.469.7000 or visit [velocitycu.com/resources/id-theft](http://velocitycu.com/resources/id-theft).

**SHRED DAY: OCT. 25, 11a-1p, Main Branch, 610 E. 11th Street, Austin**

## HURRICANE RELIEF

# Members donate to hurricane victims

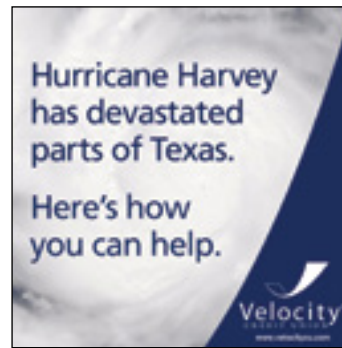
As hurricane Harvey approached the Texas coast in August, weather watchers knew it was going to be bad. It would have been tough for anyone, though, to imagine the amount of sheer devastation and loss caused by the high winds and days of flooding rain.

Like many Texas organizations, Velocity stepped up, providing our members with a simple, safe

and secure way to make donations for hurricane relief.

As of this writing, we have delivered more than \$14,000 in contributions from Velocity members and the credit union itself. That total is certain to rise.

If you would like to join us in helping out flood victims in need, you can do so through Velocity's online banking or via our mobile app for iOS and Android.



## BARK LOCAL. BARK FREE.

### Velocity helps 'Clear the Shelters'

Never let it be said the credit union did less than its part to help put a woof over the heads of Austin's homeless pets.

As a sponsor of August's annual "Clear the Shelters Day," Velocity partnered with KXAN and other local companies to find forever homes for shelter pets.

In addition to helping to ad-

vertise the event, the marketing department's Carol Cain and Nico Ramsey joined host Joe Barlow on Studio 512 to tell the story of Bailey, Cain's own rescue dog and Velocity's previous support of pet-related causes.

The event was an unqualified success, with more than 560 animals adopted to loving homes.

## WEALTH MANAGEMENT

### Questions about finances? We've got answers

Do you need help with your personal financial goals? Wealth management, available to Velocity members through CUSO Financial Services, L.P.\*, offers assistance with investments, Individual Retirement Accounts, retirement questions and risk management.

CFS Representatives at Velocity include **Kenny Truong** (covering Cedar Park<sup>^</sup>, Round Rock and North Austin branches) and **Kent Johnson** (Main/downtown<sup>^</sup>, South Austin and Brodie Oaks).

Email Kenny at [kenny.truong@velocitycu.com](mailto:kenny.truong@velocitycu.com) or call 512.697.3464.



Kenny



Kent

You can reach Kent by email at [kent.johnson@velocitycu.com](mailto:kent.johnson@velocitycu.com) or by phone at 512.469.7091.

\*Non-deposit investment products and services are offered through CUSO Financial Services, L.P. ("CFS"), a registered broker-dealer (Member FINRA/SIPC) and SEC Registered Investment Advisor. Products offered through CFS: **are not NCUA/NCUSIF or otherwise federally insured, are not guarantees or obligations of the credit union, and may involve investment risk including possible loss of principal.** Investment Representatives are registered through CFS. Velocity Credit Union has contracted with CFS to make non-deposit investment products and services available to credit union members.

<sup>^</sup>Registered locations. All other locations are available by appointment only.

## HOLIDAY CLOSURES



The holidays are right around the corner! Velocity will be closed on the following days this season:

- Oct. 9: Columbus Day
- Nov. 11: Veterans Day
- Nov. 23: Thanksgiving
- Nov. 24: Day after Thanksgiving
- Dec. 25: Christmas
- Jan. 1: New Year's Day



Find us on Facebook, follow us on Twitter and check out our Instagram pics!

### Velocity accepting nominations for Board of Directors seats

The Velocity Nominating Committee for the **2018 Board of Directors** will select qualified nominees to fill a pair of positions on the Velocity Board of Directors.

If you are interested in being considered for a position, please obtain an official application and resume form by going to our website at [www.velocitycu.com/board](http://www.velocitycu.com/board) or stop by any Velocity branch during business hours. Please submit your completed forms along with a **photo of yourself** to Velocity Credit Union, P.O. Box 1089, Austin, Texas 78767 (attn: Laura M.) **no later than 5 p.m. Nov. 3.**

If you choose to run by petition, you'll be required to go through the Nominating Committee process first. For additional information, call **Laura in Admin at 512.469.7000.**